

Dear Clients and Families,

We are all watching as the COVID-19 vaccine rollout slowly gains momentum and thought this would be an important time to provide you with an update. While there are many factors that we are assessing, we do anticipate that we will be able to resume in-person services at some point, but for now, the availability of the vaccines has not changed our approach for how we will deliver care. We will continue providing services via telehealth and focus on developing a hybrid service delivery program that will allow us to provide both virtual and in-person services when it is safe to do so. We will also continue to regularly review and evaluate <u>CDC guidance</u>, as well as local and state regulations to help us plan for resuming in-person services safely.

As you know, getting vaccinated is a personal decision, as is disclosing one's vaccination status. We are currently supporting our staff to understand the vaccine resources available to them to help inform their decisions. Click **here** to find your county's vaccination plan and **here** for California's overall vaccination plan. You can also check with your healthcare provider for updates on vaccine availability. Caregivers and family members may qualify as healthcare workers and therefore be eligible to receive vaccines now. For more information on caregivers/family members, click **here**.

Please feel free to contact us at **customerservice@esnorcal.org** with questions.

Thank you.

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